

Legal Advocacy Feedback Form

Thank you in advance for taking the time to answer these questions. I know you are very busy right now, but we really appreciate your telling us what was helpful as well as unhelpful about our legal advocacy program. **We take your comments seriously**, and are always trying to improve our services. So remember, please don't put your name on this sheet and please answer as honestly as you can. We need your feedback! Thanks again, and good luck to you! **99=MUDD**

1. I used (*name of agency*)'s services to: **(1= checked, 2= unchecked)**
(please check all that apply)

- _____ get a Personal Protection Order **Q1PPO**
- _____ help me prepare to testify in court against the person who assaulted me **Q1Testify**
- _____ help the prosecutor press charges against the person who assaulted me **Q1Charges**
- _____ learn more about my legal rights and options **Q1Rights**
- _____ have someone go with me to court **Q1Court**
- _____ help me deal with the police and/or prosecutor **Q1Police**
- _____ get an attorney **Q1Attorney**
- _____ other (please explain): _____ **Q1Other**

Please circle the number that best matches your feelings or thoughts:

2. (*Name of agency*)'s staff clearly explained my legal rights and options. **Q2Options**

- | | | | |
|--------------------------|-----------------|--------------|-----------------------|
| 1 | 2 | 3 | 4 |
| strongly disagree | disagree | agree | strongly agree |

3. (*Name of agency*)'s staff clearly explained my role in the court process. **Q3Role**

- | | | | |
|--------------------------|-----------------|--------------|-----------------------|
| 1 | 2 | 3 | 4 |
| strongly disagree | disagree | agree | strongly agree |

4. (*Name of agency*)'s staff treated me with respect. **Q4Respect**

- | | | | |
|--------------------------|-----------------|--------------|-----------------------|
| 1 | 2 | 3 | 4 |
| strongly disagree | disagree | agree | strongly agree |

5. (*Name of agency*)'s staff were caring and supportive. **Q5Caring**

- | | | | |
|--------------------------|-----------------|--------------|-----------------------|
| 1 | 2 | 3 | 4 |
| strongly disagree | disagree | agree | strongly agree |

Survey Number _____ (**SurveyNum**)

Date _____ (**SurveyDate**)

6. If you wanted a Protective Order, did you file a petition for a Protective Order? **Q6Petition**

____ Yes **1**

____ No **2**

____ Didn't want one **3**

7. How helpful was (name of agency) overall in helping you understand your legal rights and options? **Q7Understanding**

1

2

3

4

not at all helpful a little helpful helpful very helpful

8. How helpful was (name of agency) overall in helping you develop a safety plan? **Q8Safety**

1

2

3

4

didn't need one a little helpful helpful very helpful

9. How helpful was (name of agency) overall in helping you get what you needed from the system? **Q9System**

1

2

3

4

not at all helpful a little helpful helpful very helpful

10. Ways to improve (name of agency)'s legal advocacy program would be to: **Q10Improve**

We ask the next questions to see if different groups of people have different experiences here, so we can continue to improve our services for ALL people. But please feel free to leave any item blank if you are concerned it will identify you.

11. I consider myself to be: **Q11Race**

1 African American/Black **2** Hispanic/Latina **3** Other (what?) _____

4 Asian/Pacific Islander **5** Multiracial

6 Native American/Alaskan Native **7** White

12. My age is: **1** 17 or younger **2** 18 – 24 **3** 25 – 34

4 35 – 49 **5** 50 - 64 **6** 65 or older

Q12Age

13. I am: **1** female **2** male **3** transgender

Q13Gender

Thank you again for taking the time to fill this out — we will use your comments to continue to improve our services! And please contact us if you should need anything.